Oxton and Prenton

Area Forum

Area Co-ordinator's Report

Thursday 11th October 2007

7.00pm - 9.00pm

Name Louise Harland-Davies

Area Co-ordinator

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Community Engagement Team

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Introduction: Membership of the area forum

Area Forums involve local ward councillors, Merseyside Police, Wirral Primary Care Trust, Merseyside Fire and Rescue Service representatives, along with nominated local community representatives and officers from various departments of the Council, who regularly attend to support the work of the forum.

Oxton and Prenton Councillors all belong to the Liberal Democrat Party

Councillor Simon Holbrook

(Leader of the Liberal Democrat Group) Prenton Ward 0151 513 5656 simonholbrook@wirral.gov.uk

Councillor Ann Bridson

Prenton Ward 0151 201 7310 annbridson@wirral.gov.uk

Councillor Frank Doyle (Chair)

Prenton Ward 0151 652 9488 frankdoyle@wirral.gov.uk

Councillor S.E. Kelly

Oxton Ward 0151 653 3648 stuartkelly@wirral.gov.uk

Councillor Paula Southwood

Oxton Ward mobile: 07718 582 397 paulasouthwood@wirral.gov.uk

Councillor Mrs Patricia Williams

Oxton Ward 0151 653 7166 patriciawilliams@wirral.gov.uk

Louise Harland-Davies Area Co-ordinator

Tel 0151 691 8695 louiseharlanddavies@wirral.gov.uk

Alan Stennard

Chief Officer Director of Regeneration, responsible for housing, regeneration, regulation and cultural services in the borough.0151 691 8395

Rob Beresford

Lead Officer - Robert Beresford is Head of Regulation and has responsibility for Licensing, Environmental Health, Trading Standards and Community Safety in the borough. **0151 691 8208**

June Foster

Community Representative, PrentonMount Estate Residents Association

Patrick Toosey Community Representative, Oxton Oxton Society

Alan Dollery

Community Rrepresentative, Prenton

Chair of Prenton Tenants & Residents Association, Chair of the Prenton Partnership, Member of Wirral Federation of Tenants & Residents Association

Inspector Paul Harrison (Oxton) 0151 709 6010

Inspector Ian Shaw (Prenton) 0151 709 6010

Merseyside Fire and Rescue Birkenhead Fire Station 0151 650 0422

All Ward Councillors can be contacted by post or via their email. They represent all residents regardless of political persuasion. You can write to your local councillor at Wallasey Town Hall, Brighton Street, Wallasey, Wirral, CH44 8ED

Section One

Minutes from last meeting and any matters arising from last forum

Minutes - Area Forum (Oxton and Prenton) 13 June 2007

Present		
Chair	FM Doyle	
Ward Councillors	A Bridson , SA Holbrook , SE Kelly , Mrs P M Williams	
Community Representatives	Alan Dollery (Prenton Tenants & Residents Assoc.), June Foster (Mount Estate Residents Association), Patrick Toosey (Oxton Society)	
Lead Officers	Bob Beresford (Deputy Director of Housing & Environmental Protection), Alan Stennard (Director of Regeneration)	
Area Service Co- ordinator	Louise Harland-Davies	
Street Scene Manager	Gary Cummings	
Merseyside Police	Sgt. Dave Westby	
Merseyside Fire & Rescue Service	Sara Lawton	
Wirral University Teaching Hospital NHS Foundation Trust	Pat Birt	
Council Officers	Abi Davey (Senior Research and Information officer), Mike Walker (Community Safety Officer)	
Apologies	Joyce Hayward (Older Peoples Parliament) , Reverend Wayne Lautenbach , Councillor PM Southwood	

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Minute 8 - Any other business

Minute 9 - Date of next meeting Thursday 11th October 2007 venue to be confirmed

Minute 1 - Welcome, introductions and apologies

Cllr Doyle welcomed 30 members of the public to the meeting, introduced the various members around the table and drew attention to the loop system in operation. Apologies were received from Reverend Wayne Lautenbach, Councillor Paula Southwood and Joyce Hayward (Older People's Parliament representative).

Minute 2 - Minutes and matters arising from previous February forum

Louise Harland-Davies introduced herself, having taken over as Area Co-ordinator from Maxine Joynson. Further to the last meeting, she announced that the funding for the Ormond allotments, repairs and work have been carried out – details can be found on Page 12 of her report. Louise had written to Merseytravel to invite a representative to attend this forum meeting, however received a reply from Alan Stillwell, Director of Operations saying due to there being over 42 various forums across Merseyside they are not resourced enough to attend all these meetings. He did go on to say they would be happy to consider future requests for a representative to attend a forum meeting if there was a specific need.

Mr Stillwell also confirmed the withdrawal of bus route 71 and 72, which was raised at the last meeting. This was due to the fact that on average only five people were using the service and therefore was not proving cost effective.

The minutes were agreed as a true record.

Minute 3 - Area Co-ordinators Report • Area Forum Plan

Louise briefly highlighted certain aspects of the Report including Page 13 which gives contact numbers for the Wirral Federation of Tenants and Residents Association and advised they are holding a conference in September on anti-social behaviour and local tenants and residents are welcome to attend. Page 21 highlighted details of a Wirral teenage fund however applications for a share of the fund must be received by 25thJune. Page 27 contains an update of Community Initiative Funding for the Oxton and Prenton areas; if anyone is interested in applying for this funding, the deadline is Friday 15th June. Page 30 contains a Streetscene update and Page 35 gives an update on the Integrated Transport Block. Louise invited people to put suggestions forward for any roads in need of traffic calming measures and to see her at the end of the meeting, these would then be passed on to Geoff Bell, Technical Services

Louise pointed out that at a previous forum meeting, Mike Beckett of the Old Parkonians had made an offer for use of their facilities and the forum was reminded that this offer is still available.

Louise then passed over to Abi Davey, who gave a brief overview of the new Area Forum Plan which may be of interest to anyone living or planning to buy a house in the Oxton and Prenton areas. With the aid of a PowerPoint presentation, she highlighted the various sections including names of forum members, contact numbers, information on local places of interest. There is also an area profile so that people can see what is going on in the area, for example, antisocial behaviour hotspots, life expectancy data, information on house prices and access to

parks and open spaces. There are also comparisons with other areas of the Wirral. The final section consists of issues that have been raised through the forum, both this year and last year. New issues will be added as they arise. Abi invited any questions from the floor, adding that people were welcome to approach Louise after the meeting. There were two comments from members of the public querying the validity of the statistics.

Minute Decision:

Resolved that Louise be thanked for the Area Co-ordinators report and Abi Davey for the Area Forum Plan.

Minute 4 - Public Question Time

Cllr Doyle announced there were several questions which had only been received within the last couple of days making it difficult to provide a full and comprehensive response.

Q. The first issue was raised by Mrs Fairweather, Calverley Close, regarding anti-social behaviour in and around this area. She reported that there have been ongoing problems with youths, in particular over the Easter holidays and despite numerous telephone calls to the police, local residents do not feel that sufficient action is being taken to solve the problem.

A. Sgt Westby said that he has been sent information regarding this. Mrs Fairweather went on to say that there are problems with youths almost every weekend and that there has been no police support officers in the area since April. Sgt Westby disputed this, saying there have been eight PCSOs in this area, however, he promised to feed back to Inspector Harrison and agreed that there should be more contact with the PCSOs. He also advised keeping a diary of any incidents and Mrs Fairweather stated that she has been doing this. Also, if individuals can be identified, this could be useful.

Mrs Fairweather complained that if police cars arrive, the youths just run off and she wondered if a plain car could be used. Sgt Westby stated that these suggestions would only be short-term solutions and the problem of youths drinking and behaving anti-socially is an ongoing issue across the Borough. It is a social issue and more work through education needs is required.. Anti-Social Behaviour Orders are attempting to address the issue but these are lengthy procedures and more diversionary tactics are needed.

Cllr Kelly reported that he has seen the problems in the area and said he would have a chat to Mrs Fairweather after the meeting. He also felt that there does need to be a stronger police presence and more communication with the local residents and Cllr Doyle suggested that Inspector Harrison attend future forums.

Cllr Pat Williams added that she telephoned Laird Street police station following discussions with Mrs Fairweather and although she was told that someone would contact her, there was a lengthy delay before she received any contact. She has referred the problem to the youth outreach workers in an effort to engage with the youths involved.

Q Member of the public, Mr Deely, raised the issue of the lack of parental responsibility.

A. Mr Andrew Taylor reported that there has been some success with this problem in the Borough Road area which was achieved by local people getting together with the police and community outreach workers to find solutions. He feels that the police response to telephone calls is very poor and needs more resources; he would like to see more police on the beat as opposed to just passing in cars and asked if this could be taken back to Inspector Harrison.

Alan Stennard said he would liaise with the Anti Social Behaviour Team and the police and he would ensure that a representative from the police would call to see Mrs Fairweather.

Q. Alan Dollery questioned why the Police were holding a surgery in a local supermarket and not a proper forum as this would only target shoppers.

A Sgt Westby replied that he was open to suggestions for other venues.

Member of the public, Mr Morgan, suggested Mrs Fairweather contact Area Commander Colin Matthews, however she had tried that route and had no success.

Cllr Doyle reported that Commander Matthews had attended a public meeting when residents in Borough Road were experiencing similar problems. The forum had written to ask him to attend this area forum but he had declined, suggesting that the first line of representation of the police were his Inspectors. Cllr Doyle stressed that with no disrespect to the current representative, Sgt Westby, the forum did need to have an Inspector present and hopefully this will be addressed in the future.

Q. The next issue was raised by Mr Geoff Irlam concerning recycling and confusion over what people can put in their grey recycling bins. He felt there were inconsistencies in different areas and that the public are not being properly informed about any changes or given feedback.

A. Cllr Doyle pointed out that at the previous two forums there had been a representative from the recycling team but unfortunately they had not been able at short notice to get someone along to address the issue. However they had received a full and detailed reply to his email, which would be forwarded to him the next day by Louise.

In addition, Gary Cummings from Streetscene was in attendance and he had been briefed on the issues and that Cllr Bridson was the Liberal Democrat spokesperson for the issue.

Cllr Bridson accepted there had been issues with the roll-out programme, but explained that food waste being mixed with the garden was a pilot scheme and the decision had been taken not to continue with it. The problems lay with the In Vessel Composter which had been tested by the Veterinary Service and had not met the required standard. She also explained that certain items being collected in the grey bin were causing the equipment to jam. Cllr Holbrook said that it was essential to get things right and as recycling is continuously evolving items that are currently not recyclable could be in two years time. Mr Irlam pointed out it was essential to get the publicity right and thought that as food waste was now going in to the green bin, it was essential that weekly collections were made.

Q The next question was in the form of an email from Richard Neale of Cambridge Road concerning Residents Only parking in Curzon Road. Unfortunately Mr Neale was unable to attend the meeting.

A Cllr Doyle explained that he had discussed the matter with Mr Neale who is now satisfied that the matter is in hand and did not need to air the matter in the forum unless members of the public specifically did.

A member of the public did have concerns as he lived in Curzon Road but requested that Cllr Doyle discuss the matter with him personally after the meeting.

Q Mr Neale had also asked another question concerning the shopping experience outcomes in Prenton which had featured in the previous area plan.

A Cllr Doyle explained that by shopping experience it meant the shops in Prenton Dell, Borough Road, Oxton Village and Woodchurch Road, but it was the Woodchurch Road element that was giving cause for concern. Cllr Doyle explained that one side of the road was in Oxton and the other half in Prenton. There were concerns from the residents and some of

the traders that the area was falling in to decline. Cllr Doyle suggested that he would arrange a meeting between councillors, and council officials and see if a plan for the area could be put together. It would then be discussed with the public and traders and hopefully he could report on progress at the next forum meeting.

Cllr Doyle then invited questions from the floor:

Q Mr Walter Chapman of Holmlands Drive, raised the issue regarding the piece of land near his home which is used by youths to congregate and play football and has ended up with damage to property and vehicles.

A Cllr Pat Williams told the forum she had been dealing with the issue and had received a draft of a letter and questionnaire from the council which will go out to local residents seeking their views on what should happen to the land.

Mr Chapman asked who owned the land and who was responsible for its maintenance. Cllr Williams explained that she believed that Wimpey still owned the land but that the council were responsible for the maintenance. Mr Chapman felt that as it was part of the highway it was illegal to play ball games on it. Cllr Williams pointed out that she had previously arranged for "No ball games" sign to be put up, which Mr Chapman pointed out had been pulled down.

A member of the public said he had rung 60 to 80 times about the anti social behaviour of the youths in the area. Sgt Westby was aware of the problems and pointed out that wherever possible they worked with the youths to address the issue.

Q Alison Buckley, resident from Balfour Road, complained that she is experiencing problems with children playing ball games in the road and the area surrounding the Williamson Art Gallery, together with noise nuisance. Her car has been damaged several times and after speaking to Mike Walker, the police, community officers and local parents, she feels not enough is being done.

A Andrew Taylor suggested Victim Support can help by the installation of CCTV cameras although Mike Walker said this is usually done for burglary reduction.

Cllr Doyle ended public question time by inviting anyone to speak after the meeting if they did not wish to speak in public.

Minute Decision:

Resolved that:

- (i) Alan Stennard to contact the anti-social behaviour team to address issues raised by Mrs Fairweather.
- (ii) Louise to contact Neighbourhood Inspector to ensure attendance at future forums.
- (iii) Cllr Doyle to arrange a meeting with council officers and councillors to discuss the shopping experience in Oxton and Prenton.

Minute 5 - Older People's Parliament

Joyce Hayward had sent her apologies, so in her absence Andrew Taylor reported that the Older People's Parliament is coming together and is using funding to pay for a full-time working post at Age Concern. The Parliament has an Executive Committee and various subcommittees and although in the early stages, one of the key issues they will be looking at is the cancellation of buses, as well as looking at other issues which affect older people, e.g. abuse. He hopes that relevant issues will be brought into the forum to be taken up and Cllr Doyle confirmed that this will be on the agenda for the next meeting.

Minute Decision:

Resolved that Andrew Taylor be thanked for the information.

Minute 6 - Wirral Hospital Trust - NHS Engagement Strategy

There then followed a presentation by Pat Birt from Wirral Hospital Trust entitled "A Change for the Better" which was based on feedback from patient and public consultations. The presentation consisted of statistics for Arrowe Park and Clatterbridge Hospitals and an explanation of the five year plan which is in line with Government targets and the aim of efficiently providing high quality patient care. Planned changes to services and the reasons for these changes were explained, including reduction in the length of time people spend in hospital and working in partnership with PCT colleagues in order to deliver services closer to peoples' homes. The emphasis was on reduction in beds, not reduction in services. Ms Birt detailed how members of the public can become involved giving contact and website details; there are currently about 6000 public members but it is hoped that this number will increase to 13000.

She then invited questions from the floor:

Q Andrew Taylor queried the percentage of hospital beds which will be lost.

A Although Ms Birt could not give him a definite answer, she reiterated the aim of reducing beds not services and agreed to find out and let him know.

Cllr Hollbrook made the observation that large organisations such as the NHS are accountable to the public and as Wirral Hospital Trust serves 400,000 people, there should be 400,000 public members not 13,000 and that local accountability has the ability to change the service.

Q Cllr Bridson queried the demand for people wanting side rooms, due to the hospital's policy of mixed wards.

A Ms Birt replied that more side rooms are in use on the Medical Admissions Unit but that it is difficult to have single sex wards as it would mean longer admission waiting times and this would not equate to high quality service.

Minute Decision:

Resolved that Pat Birt be thanked for her presentation.

Minute 7 - Partner Updates • Merseyside Police • Merseyside Fire and Rescue Service • Wirral Primary Care Trust

Community Safety

Mike Walker reported that £25,000 has been granted for the installation of eight talking cameras. This means that operators can intervene and inform people that they are being monitored and watched. The alleygating scheme is now complete in Oxton and Prenton and is moving on to other areas.

Merseyside Fire and Rescue Service

Sara Lawton had brought some figures to give an update on home fire safety checks. She reported that in the last 3 quarters 5,300 home checks have been carried out across the Wirral, with 137 in Oxton and 142 in Prenton. She also gave a brief update on other initiatives in which the Fire & Rescue Service is involved including the Duke of Edinburgh Award Scheme, working with the PCT around smoking cessation and Wirral Partnership Homes as well as a strategy for the summer to reduce the number of grassland fires. There are a number of fire officers in the area trying to engage with local communities to let people know that they can request a home visit at any time.

Wirral Primary Care Trust

There was no representative from the PCT present therefore no PCT update was available.

Minute Decision:

Resolved that Mike Walker and Sara Lawton be thanked for their updates.

Minute 8 - Any other business

Cllr Doyle reminded the Forum that at the previous forum, they had asked their partners to consider tendering for funding for up to £5000 for a project to benefit young people in the Oxton and Prenton areas in the summer of 2007. Two bids were received, one from an amateur boxing club in Birkenhead and the other from Merseyside Fire and Rescue Service called The Blaze Project. Although the amateur boxing club was to be commended on addressing anti-social behaviour, the forum felt the Blaze project offered a more direct approach of tackling the issue as the project hopes to engage with young people aged between 11 and 16 in practical and theoretical activities. Offering 240 places, 20 at a time, it will run throughout the summer holidays at Birkenhead Fire Station. They have also acquired six climbing walls, one at each station, and are currently looking for qualified instructions. Cllr Doyle asked if the Forum wished to go ahead with this bid by the fire station. It would also fit in with the issues already discussed earlier of engaging with young people and providing diversionary activities they could become involved in. The Forum voted unanimously for this project.

Cllr Pat Williams reported that she has been trying to form a "Friends of The Arno" group; she has approximately 5 people interested but would like to encourage anybody else who may like to join the group She has information packs on forming a friends group and would very much like to see this develop.

Cllr Doyle drew the public's attention to the information on the siting of polling stations and invited everyone to collect a form on their way out. The meeting closed at 8.45 p.m.

Minute 9 - Date of next meeting Thursday 11th October 2007 venue to be confirmed

Date of next meeting Thursday 11th October 2007 Tranmere Rovers Football Club-7pm

Matters arising

Anti-social behaviour in Calverley Close, Oxton: The issue is currently being monitored by the ASBO team along with the local Neighbourhood Inspector and his team.

Holmlands Drive: Streetscene have sent questionnaires to local residents to gauge local opinion, once feedback received they will update at the next forum.

Shopping experience in Oxton and Prenton; meeting to be confirmed

Section Two

Local Updates

Area forums provide an opportunity for people who live or work in Wirral to have a greater say on local issues and be more active in decision making and shaping local services. They involve local ward councillors, police, Wirral Primary Care Trust, fire safety representatives along with community representatives and officers from various departments of the council. Forums also provide information about current services, how they can be accessed and ultimately raise awareness of local council initiatives.

This section covers relevant news under the Council's local area agreement themes of safer and stronger communities, healthier communities and older people, children and young people and economic development and enterprise.

Safer & Stronger Communities

Alleygates crash through thousand barrier



The number of alleygates protecting Wirral properties from crimes such as burglary and vandalism is set to hit the thousand mark this month with the commencement of the latest installation phase.

Wirral's Joint Community Safety Team recently canvassed opinion from all residents in the Deveraux Road area of Wallasey ahead of the installation of 48 alleygates in that community and the response was overwhelmingly in favour of their

installation.

As a result of this public backing, the gates are beginning to be put in place in August. Once this phase is finished, the gates will bring a proven high level of protection against crime to some 619 more households.

The alleygating scheme began in Wirral in 2003 when the number of household burglaries was 210 a month on average, with some areas of Wirral suffering a burglary rate which was four times the national average.

By installing the alleygates in areas where burglary was at the highest, the number of break-ins is now down to below the national average and Wirral as a whole suffers less than three burglaries per day amongst its 144,043 households.

By April 2007, there had been a 49.9% drop in the domestic burglary rate or 1,267 fewer offences of domestic burglary compared to 2003 when alleygating began. They are justifiably very popular then and by March next year, there will be a total of 1,060 alleygates installed across Wirral.

Cllr. George Davies, who is the Cabinet member for Housing and Community Safety in Wirral, said: "Alleygates have proven how successful they can be in reducing burglary and the figures justify the investment Wirral has made in installing them so widely; investment that was only possible thanks to Neighbourhood Renewal funding."

Steve McGilvray, Manager of the Joint Community Safety Team, said: "Any burglary is unwanted and alleygates have substantially reduced the number being perpetrated in Wirral. However, it is important to remember at this time of year, when the weather is warmer, opportunist burglars will still take advantage of open windows or doors.

"With this in mind it is important to stress that everyone should still take care and check all windows and doors are securely locked before going out or going to bed."

Wirral Council would like to warn residents about bogus callers apparently posing as council workers.

A group of men are reported to be randomly calling at homes in Birkenhead saying they are collecting unwanted bulky items, such as old washing machines, cookers and bikes.

The men are reported to be distracting residents by asking them to open their back gates so that bulky items can be removed, whilst one of the men steals money and valuables.

The gang appear to be wearing normal clothes, no uniform as such, and drive a large blue truck with a metal cage on the back.

Unless you have made an appointment with Wirral Council's Streetscene to have an unwanted bulky item collected from your home, (Eric Service) then no one should call. If you have booked a collection, we advise you to be cautious. Wirral Council's contractor Biffa will collect on the scheduled day booked in with Streetscene and will wear uniform.

If in any doubt, contact Streetscene on 0151 606 2004 to check if the staff are genuine before allowing them entry on to your property.

Anyone who witnesses suspicious activities of this nature should contact Crimestoppers, anonymously, on 0800 555 111

Agencies combine to tackle underage alcohol sales

Agencies in Wirral are joining forces to try to reduce the risk of harm to young people from alcohol abuse.

Wirral Trading Standards, the Youth Service, police licensing and the Wirral Primary Care Trust are combining to provide new training, free of charge, to off licensees and their staff about underage sales.

The training is part of an ongoing drive to reduce incidents of alcohol-fuelled anti-social behaviour across the borough, as well as tackling related health issues.

John Malone, Trading Standards Manager said: "We want to work with businesses to prevent alcohol getting into the hands of young people. The new training we will be providing will look at the legal position for off licensees but a new element will also deal with the impact alcohol can have on young people's health and well being.

"It is essential that off licensees are aware of the health consequences of selling alcohol to young people. Hospital admissions for injuries caused when drunk, risky sexual behaviour and teenage pregnancy, involvement in crime, violence and anti-social behaviour, school truancy and road traffic accidents."

If any off licensees and their staff want to attend the free training, which will take place at Wallasey Town Hall at 6pm on Wednesday 12th September, they can contact Nick Chesters of Trading Standards on 0151 691 8579.

Healthier Communities & Older People

Find out More log on to www.wirral.gov.uk Or www.ageconcernwirral.org

Wirral Older People's Parliament

Newsletter Issue Four June 2007 - Issue Number 4

News Progress & Information - Following comments at a recent parliament meeting any person receiving un-solicited letters (Junk Mail) or Telephone calls (Silent Calls) should make contact with the "Mailing Preference Service" and or "Telephone Preference Service" this is a very simple procedure via the web page, and registration of your address or telephone number should go a long way to clearing this sort of problem. You may still receive mail or telephone calls from companies you may have dealt with in the past, to eliminate this type of contact you will need to contact the organisation concerned and ask to be removed from their data base. Useful telephone numbers are "OFCOM 020 7981 3000" or "Information Commissioners Office 01625 545745" more detailed information is available at your local library, or CAB Office. Write to your local councillor and ask what provision is available for older people to learn about or even have access too Computers. I believe you will be pleasantly surprised at the volume of information available and the amount of help and support that is available to older people

Regional Devolution At the last Parliament Meeting a question was asked about reports that certain authorities are discussing banding together to draw up a Regional Devolution Plan, what effect this may have on Wirral Borough Council, at this moment true information seems to be sparse to say the least

Transport and Free travel for the elderly This subject has been under discussion for some considerable time and new legislation is to come into force in July of this year. It is yet to be seen if local authorities will all conform in a manner that is fitting for the needs of the elderly population. For instance in many locations even the so called rush hour busses are half empty, so why cannot we who are retired, use our passes on such routes it will not interrupt or compromise those going to work, but could boost the local economy.

Express Your View You have the opportunity to write or E-Mail to parliament if you are unable to get along to one of the meetings held throughout 11 local forum areas. Items directly affecting older people will be addressed by the Older Peoples Parliament Officers. You also have the opportunity to assist on one or more of the committee meetings held to assess the various items involved. People in the age group 50+ are a major influential body in the total population of Wirral Borough Council 22 different ward areas, it is important that their wishes are reflected in the decision making process "**Do you have something to say**"?

Computer Use There are a number of places that encourage computer access and usage for the older generation. Most of the Library's have the required equipment, plus in some community centres there are opportunities for basic tuition.

Ring Leasowe 630 3486, Rock Ferry 643 1215 or New Brighton 639 1386 For up to date information, you may also check with your local School or Night School many of them run courses on basic internet access, you are never too old to learn.

Wirral Older People's Parliament

Newsletter Issue Five September 2007

News & Progress

Talking to a number of the people attending this "Later Life Convention" it became quite obvious that some had not realised that so many organisations existed with the means to assist and advise the older populations. One issue that arose time and time again was the fact that Insurance Premiums had risen dramatically both in terms of House and Car Insurance, this was explained away because of the recent heavy flooding in some parts of the country, most companies had taken quite a lot of claims and consequently premiums had risen accordingly.

This was not received very well for people who had not been involved in any of the flooded areas.

Many of the changes and proposed changes worried some, the closing of local GP practices and the movement of doctors to **PCT Community Practice locations** involved longer journeys and sometimes difficulties in public transport to get to the doctors, plus you were not always sure you would actually see your own doctor, maybe just the doctor who was on duty at the time, and maybe not familiar with your particular medical history.

A number of visitors were complaining to the local police stand that despite urgent telephone calls for assistance in many instances the police only turned up after a long delay and then seemed to actually do very little with clusters of youths causing anxiety to elderly resident's housing estates. This complaint was usually answered by claiming lack of manpower and or recourses from the police departments.

One stall that received a lot of interest was the "Healthy Eating" giving good advice on issues of healthier diets, together with mild exercise and promoting an active participation in local communities and or taking part in various allotment schemes.

Everybody attending this conference took away an abundance of information literature with them.





Hulme Hall Port Sunlight (September)

The later life convention proved to be very popular with many of our senior citizens who happily toured round the 78 exhibitors covering all aspects and issues that have a direct bearing on the elderly, and much of their every day life. Abundant advice on subjects like Insurance, Fire Safety, Health & Well-Being, plus making life easy with numerous gadgets and modern equipment aiding mobility and comfort. From Pensions and Benefits available too Healthy Eating and Beneficial Exercise, including many specialists in areas like Alzheimer's, Stroke's, Parkinson's and Smoking or Alcohol Addictions, and experts in the fields of Care, and Active Aging plus Community Life. Wirral Council one stop shops and Independent Age activities for Volunteers, Cares, & Nursing Services.

To learn about your local forum ring Tracey Smith 691 8026 (traceysmith@wirral.gov.uk)

For more about "the Older Peoples Parliament" ring Lesley Howells 666 2220

You can take an active part in the Parliament within your own district just ring and find out what can be achieved when the older people band together

Children & Young People

Wirral's students are celebrating

Wirral's students are celebrating after yet another year of improvement in A-Levels, AS Levels and Vocational Courses in the borough.

Today's results saw the average pupil's point score raise by 32.4 points – from 729 last year to 762 this year. Wirral also saw a rise of nearly 80 in the numbers of pupils sitting these exams.



Director of Children's Services Howard Cooper was very pleased with the results: "Once again, it looks as though our A-level, AS level and vocational training students in Wirral have surpassed themselves.

"I am extremely proud of all those students who put in so much hard work to achieve these results and I am also proud of the teachers and other school staff who helped and supported them in their studies.

"It is particularly encouraging to note that an increasing number of our youngsters are staying on at school to improve their chances of a better career and life. I wish all of them the best of luck in their chosen degree, college course or employment."

Teenagers' challenge of a lifetime

Eight teenagers from Wirral are taking the challenge of a lifetime in a bid to turn their lives around from the risks involved with anti social behaviour, drink or drugs.

The group are canoeing 68 miles from Fort William to Inverness across Scotland's Caledonian Canal. Aged between 15 and 18, the young people were engaged through the Council's Response Service - a support service for at-risk young people. In total the group of seven young men and three young women will complete the six-day course carrying their own equipment and camping gear.

Called The Imagine Project, the expedition, which is jointly funded by the Youth Opportunities Fund and Wirral Drug and Alcohol Action Team (DAAT) will be supported by experienced instructors from Wirral Council's Oaklands Outdoor Education Centre and key staff from the Council's Response Service.

The trip will see the group work as a team developing better health and improved life chances. For many, it is their first experience of working within a group but they represent a growing number of young people determined to tackle substance abuse through making changes to their own lives. Individually the youngsters have already achieved a First Aid and Life Savers award and are aiming for the Duke of Edinburgh Gold Award for Outward Bound Achievement.

Pat Rice, Head of Response, said: "These young people first came to Response with some challenging issues, with some of them having personal experience of drug and

alcohol misuse. They were on the brink of becoming disillusioned, and disinterested in life. But now they are healthier, happier and looking forward to this challenge and a great life-changing experience. I'm really proud of what they have achieved so far and I know that they will become valued members of their communities and a really great example to their friends and families".

Terry White, Young Persons Programme Manager said: "The DAAT is committed to reducing the harm caused by substance misuse throughout Wirral. Through this type of partnership work we are able to prevent today's young people, especially the most vulnerable, from becoming tomorrows drug misusers, which is a key target within the Wirral Drug and Alcohol strategy. This project is an exciting initiative that will result in healthier, happier and more confident young people build resistance against substance misuse,' he added.

Jo Day, Outreach Team Leader for Response, said: "The project, which has been running since May, is about personal, emotional and social development and as a group they have built friendships and their confidence and self-esteem has grown during their time together".

Wirral Youth Service

Provides opportunities, which are open to all Wirral young people. Youth work helps young people learn about themselves, others and society, through informal educational activities which combine fun, challenge and learning.

The Service works with young people aged13-19 years, and specifically targeted young people aged 20 until their 25th birthday who have additional needs and need support with transition into adult life/services.

The Youth Service in Wirral works with many young people in a variety of different settings, these include:

Youth clubs, Street work projects, "Kontactabuses", "Wirral Youth Theatre" and Youth Arts, "Response" – Advice, support, advocacy and information service and Substance Misuse Service, International exchanges, Duke of Edinburgh's Award, Outdoor activities and Projects in schools

The Service is flexible and able to respond to the needs of young people and offers opportunities that are both universal and targeted. Youth work on Wirral is delivered through joint working between the Local Authority, voluntary organisations and other agencies.

Youth workers work with young people in many different localities in Wirral. Having a variety of youth clubs and street work projects allows youth workers to work with young people in their neighbourhoods, meet their specific needs and respond to issues that are important to them.

Much of the work of the Youth Service takes place in one of sixteen open access youth clubs located across the Borough. Streetwork teams of youth workers make contact with young people who do not access the service elsewhere, build relationships with them and

in negotiation with the young people, develop programmes which address their specific needs. This work is delivered on the streets, through project work and on mobile Kontactabuses.

Response is a Borough wide Youth Service provision, providing counselling, support, advocacy and information for young people. Many of these young people have complex needs requiring intensive support from the service including homelessness, abuse, poor health and poverty.

The agency also has a team of specialist workers providing support to young people who have drug and alcohol problems. The team work with those individuals in a variety of settings including outreach street work and one to one work in their homes or wherever young people feel safe. The team also deliver educational programmes within schools and other youth settings on the risk, consequence and health implications of substance misuse. Partnership work plays an important role in targeting vulnerable, hard to reach groups of young people. Service level agreements and regular joint working ensures the needs of young people are met.

International Work - Each year the Youth Service runs a comprehensive programme of International Youth Exchanges. Young people from Wirral take part in a number of international opportunities including, Hong Kong, Italy, Germany and the Azores.

Duke of Edinburgh's Award - The Youth Service is the Licensed Operating Authority for the whole of Wirral. Awards can be gained through a variety of approved operating units and access organisations made up of a combination of youth centres, schools, an open award centre and a selection of voluntary groups. Young people in Wirral consistently gain over 450 awards per year at bronze, silver and gold levels.

The Award is available to all young people aged between 14 and 25 with the emphasis being the development of young people's leisure time. By taking part in the Award, participants are able to increase their own self confidence and self esteem, make new relationships and develop fresh skills.

During the summer holidays the Youth Service was able to offer an adventure activity programme to youth clubs and associated organisations. Over 160 young people took part in sailing, canoeing, rafting, climbing and adventure course activities which were delivered by both licensed operators and our own staff. Despite the inclement weather there was a 90% take up on the activities offered.

Duke of Edinburgh's Award staff continue to work with a group of Looked After Children in a bid to help them successfully complete their Bronze Awards. In August, most of this group attended a 3 day residential course at The Oaklands Centre where they engaged In a wide variety of outdoor activities. One young women in particular was identified as having the potential to take a future lead role and will probably be invited back and given a work experience opportunity.

Wirral's D of E Open Award Centre is due to move premises again. Following a decision to vacate the Somerville Site at Gorsey Lane we have entered into negotiations regarding the use of the Wirral Alternative Schools Programme new premises at Solar Campus.

In our drive to make the Award available to everyone and to diversify its delivery we are now helping several new units run the Award. This includes Meadowside Special School where we will adapt the Award for pupils with complex learning difficulties.

Wirral Youth Theatre/Youth Arts Wirral Youth Theatre operates across the Borough to enable young people to access a wide range of performing arts related activities. Art forms such as drama, dance, music, technical theatre and new media are used to help young people to develop personally and socially as well as developing theatre and media related skills

Oxton and Prenton.

Shaftesbury Youth Club

The current regular programme includes Tae Kwon-do, Football training/coaching/fitness, Badminton, Volleyball, Basketball, Table tennis, I.T. Art, Residential work, Group work/Issue based discussions and outings. The Club is open from Monday to Thursdays. (6.00 - 9.00)

The main theme of the Club work at present is the environment and a very successful fashion show, held recently was the culmination of a long project of design work undertaken by the young people.

The Noctorum Young People's Project has been working with different groups of young people on a variety of projects including a weekly boxercise class at the community centre, a football-coaching course and an environmental project.

The Deeside Young People's Project has resumed working with young people in public places on the Prenton Dell Estate.

Economic Development & Enterprise

A Wirral call centre has won a high profile contract with Woolworths because the famous high street retailer was impressed by their passionate approach and the available workforce in Birkenhead.

This exciting development means The Contact Company, based in Birkenhead is now recruiting for jobs to meet the demand of their increasing portfolio of clients.

The company is holding a recruitment open day at Wirral Museum, Birkenhead on 23rd August to recruit up to 100 staff to work on this prestigious contract. They want to recruit local people for jobs which offer flexible hours between 8am and 8pm, seven days a week.

People interested in applying for vacancies can meet staff from The Contact Company and find out more about this type of work on the day.

The Contact Company's Chief Executive, Asif Hamid said: "This contract is further evidence of our growing profile within the competitive contact centre industry and demonstrates the confidence that large blue chip companies have in us to deliver a high quality service.

"The Contact Company operates an added value service at the higher end of the contact centre market and this approach is proving fruitful as we win more contracts like this. We are looking forward to adding to our excellent 125 strong team and are excited to be working with Woolworths" he added.

Wirral Council's Head of Strategic Development, Kevin Adderley said: "The Contact Company has rapidly grown its team in the last year and is now recruiting even more staff to meet demand. This type of work appeals to people who need flexible working hours and is in an attractive location in central Birkenhead. This is a fantastic jobs boost for Wirral."

The Contact Company has been trading since July 2006 and has already won 'New Business of the year' at the Liverpool Daily Post Business Awards and was one of the host call centres for this year's Comic Relief when millions were raised for charity.

Wirral Council is the first authority in the northwest to launch online web casts of Planning Committee Meetings.

All Planning decisions can now be viewed live from anywhere in the world via Wirral Council's website, www.wirral.gov.uk

The new facility uses web cameras at council meetings to capture the live information and send it to a central server, which in turn sends it to anyone that would like to view the meeting via the internet.

The web cast facility also archives each meeting, meaning that recorded meetings can be viewed online at anytime of day, as many times as required. The use of the index points allow you to jump to a specific agenda point or speaker.

Chair of the Planning Committee, Councillor John Cocker, welcomes the move;

"This new facility is very good news for Wirral residents and developers. Now the meetings can be watched live, or at a time that suits you, from the comfort of your own arm chair or from the side of a swimming pool on holiday. Its also going to save many journeys across Wirral to watch the meetings in person, people can now log on and watch at home or at work, saving unnecessary car journeys"

To access the web cast facility, visit www.wirral.gov.uk and click on 'Planning Webcasts' on the right hand menu, or simply click here. The pilot scheme will be running until the end of the January 2008.

LICENSING ACT 2003

The Licensing Act 2003 has been the responsibility of Wirral Borough Council since 24 November 2005.

In December 2004 a Statement of Licensing Policy was produced which sets out the principles the Council will generally apply to promote the licensing objectives when making

decisions under the Act. It is a requirement of the Licensing Act 2003 that the Council reviews it's Statement of Licensing Policy every three years.

The Council welcomes the views of any interested parties and you should feel free to draw the attention of this document, which can be found at www.wirral.gov.uk, to others who may be interested in responding to the consultation.

Full consultation on this document is being undertaken with: -

- The Chief Officer of Police
- The Fire Authority
- Bodies representing local holders of premises licences
- Bodies representing local holders of club certificates
- Bodies representing local holders of personal licences
- Bodies representing businesses and residents
- Other interested parties

You may find it useful to consult the Statutory Guidance issued under Section 182 of the Act when making comments to the Statement of Licensing Policy. The Statutory Guidance is available at www.culture.gov.uk.

Your views are important to the Council in reaching a fair and proportionate Licensing Policy that discharges the Licensing Objectives. Please ensure we receive your views no later that 17 November 2007.

If you have any further enquiries about the Licensing Policy please contact Margaret O'Donnell on 0151 691 8606.

Section Three

Partner Updates

Area forums also provide an opportunity to meet partners and organisations who are working to deliver a better, safer and cleaner Wirral.

Merseyside Police, Wirral Primary Care Trust, Wirral Community Safety Team and Mersey Fire and Rescue Service to name just a few, are active members of the forum. This section is to share partner information with forum members and the community.

Community Safety

- Stealth software the Joint Community Safety Team, working in conjunction with the IT Department of the Children and Young Person's Department, have a roll-out programme of software being loaded onto all computers belonging to the Authority e.g., schools, libraries, One Stop Shops, Community Centres. In the event of a computer being stolen, it notifies a central control point where the machine is being used. The police are alerted and procedures are in place for the machine to be recovered and, if appropriate, person(s) arrested.
- Smartwater Project most schools now have their valuable equipment marked with Smartwater which identifies which school the property came from. All operational police officers on the Wirral have been equipped with special torches which identify Smartwater marked property. In addition, Trading Standards attend Car Boot Sales with police officers and check for Smartwater marked property.
- DVLA Project whenever Parking Wardens, Community Support Officers, Police Officers see vehicles with items on display a letter is forwarded to the registered keeper to remind them of their responsibility and they should remove items on view in the future to ensure their vehicles are not going to be targeted by thieves. Most thefts from vehicles are committed by opportunists.
- 'Talking CCTV' launched 31/5/2007. Funding was secured from the government's Respect
 Task Force enabling broadcasting systems to be attached to existing CCTV cameras at key
 site. The systems enable operators in the Council's CCTV Control Room to prevent and
 challenge anti-social and criminal behaviour by broadcasting directly to members of the
 public and giving out key messages relating to crime and disorder.
- Reparation initiative launched on 13/6/2007. A partnership between Wirral Anti-Social Behaviour Team, Wirral Youth Offending Service (YOS), BT and Virgin Media using young people engaged with YOS through reparation to repaint streetboxes affected by graffiti and flyposting. Residents can report streetboxes requiring repainting to 'It's Your Call' on 606 2020 or at any One Stop Shop.
- Housing Associations / Registered Social Landlords signed-up to Respect Housing Management Standard on 26/6/2007 as part of a local Consortium. Eighteen RSLs in partnership with Wirral Anti-Social Behaviour Team signed-up to the Standard as part of a local Wirral RESPECT Consortium. The Standard is commitment to challenging unacceptable behaviour and promoting good behaviour. The Consortium now meets regularly to share intelligence and best practice and develop initiatives.
- Operation Safe Space launched 18/7/2007. A new partnership initiative, led by Merseyside Police, aiming to increase the use of parks and open spaces. This involved enforcement activities across hot-spot parks by the police and diversionary activities throughout the summer in multi-use games areas.
- Youth RESPECT Team appointed to Wirral Anti-Social Behaviour Team launched on 27/7/2007. The Team consists of youth workers and play workers with the focus of preventing and reducing ASB by young people. They are identifiable by their distinctive red jackets

Bob Little - Information, Communication & Evaluation Manager, Wirral Council, Wirral Joint Community Safety Team, Telephone Number: 0044(0)151 606 5444, e-mail: **boblittle@wirral.gov.uk**, Fax No: 0044(0)151 606545

Merseyside Fire & Rescue Service

Young people dig it at Bromborough



An exciting new community facility that has been designed and put together by young people at Bromborough Fire Station. Around 30 young people have put their heart and soul into a market garden which is now growing vegetables, fruit and plants and also contains a pond, wildlife area and borders.

The Dig It project was established last year after the Fire Service and South Wirral Young People's Project engaged with young people in the area to see what activities would be an alternative to hanging around the streets. They said they would like to develop a market garden where they could learn to grow vegetables and how to cook them.

Since then the young people have designed the garden, put together bids for funding and worked with contractors to develop their landscaping skills. They have also designed a community kitchen that has also been completed.

Station Manager Myles Platt said it had been fantastic to see how much the young people have developed as a result. He said: "I'm extremely impressed by them. Some of them have some challenging personal circumstances and this is a real outlet for them. It has given them a sense of responsibility and achievement. A couple have moved on and got employment and this project has helped them to do that by developing their practical and social skills."

The initiative has cost more than £50,000 and has received support from various funds and local companies. These include the Urban Green Land Initiative; Youth Opportunities Fund; Wirral Partnership Homes; Riverside Housing; Eastham Oil Refinery; Local Area Forums Community Initiatives Funds; BT It's Your Community Award; UniLever Green Machine; and Uniqema.

Merseyside Police

Oxton Ward

Merseyside Police is issuing a warning to car owners following a spate of car crime in the Oxton area. The thefts have coincided with morning school runs, where parents have parked up their cars to escort their child into school. Whilst away from their car, thieves have struck smashing windows to steal handbags or valuables from inside the car.

Neighbourhood Inspector Paul Harrison said: "We are appealing for any information about these recent offences. On more than one occasion, the offender was believed to have been riding a bike.

Your Neighbourhood Inspector is Paul Harrison

Your neighbourhood team is Sgt Graham Bell and Sgt Eddie Porter. Constable June Jenkins, PCSO Ann Dempsey, PCSO Sue Campbell, PCSO Joan Worthington

Dedicated Officers will: Tackle your priority issues ,Tackle Anti-Social Behaviour, Deliver a premium service to victims, Engage with and educate young people through school liaison, Promote Community intelligence

For all emergencies always call 999. For non emergencies or enquiries call 0151 709 6010. If you would like to pass information to the police anonymously then please call Crimestoppers on 0800 555 111.

If you would like to help us and become a Police Community Volunteer, please contact Sgt Kate Roberts, our Volunteer Co-ordinator on 0151 606 5448.**To contact your Neighbourhood Dedicated Officers:**

Tel: 0151 709 6010

Laird Street Police Station, Laird Street, Birkenhead, CH41 7AJ

Opening hours: Monday – Friday, 10am - 6pm.

Prenton Ward

Your Neighbourhood Inspector is Ian Shaw

Your Neighbourhood Team is Sgt Westby, Constable Jim Steele, PCSO Barbara Roscoe, PCSO John Shone

To contact your Neighbourhood Dedicated Officers:

Tel: 0151 709 6010

Upton Police Station, Arrowepark Road, Upton, CH49 OUE

Opening hours: Monday - Friday, 10am - 6pm.

Wirral Primary Care Trust

1. Primary Care Trust (PCT) Small Grants Programme to support Community Initiatives Fund

During 2007 the PCT will be supporting the Local Authorities Community Initiatives Fund (CIF) and will allocate 5K across Greasby, Frankby, Irby, Upton and Woodchurch Area Forum. The funding will be allocated to health promoting activity, which meets the needs of local people within the area. Voluntary and Community sector groups are invited to submit applications through the current CIF application criteria. All proposals will need to meet funding limits and priorities, determined by each area forum.

The PCT Funding must address following health themes:

- Wirral taste for health improving access to healthy, affordable foods and helping people to develop shopping and cookery skills.
- **Wirral active** encouraging people to participate in activities that are enjoyable and health enhancing.
- **Smoke free Wirral** providing support for people to stop smoking and protecting children from second hand smoke.
- **Damage Limitation** providing diversionary activities for young people to reduce harm related to alcohol misuse.

If you feel you can support the delivery of some of the above health themes and wish to apply for funding please contact the Council Community Engagement Team on 0151 691 8650 or email: engage@wirral.gov.uk

2. Primary Care Practice developments update

Following public consultation, the relocation of Woodchurch Road Surgery to Townfield Surgery has now been approved by the Health and Social Care Overview and Scrutiny Committee. The PCT will now make an application for planning permission which adheres to the Governments planning regulations.

A detailed planning application was submitted in June 2007 in respect of the Warrens Nurseries site. The application relates to the principle of building a One Stop Primary Health Care Centre on the site. If the application is approved the PCT will then submit a detailed application which will be a requirement for the building. The premises will house West Wirral Group Practice. This application will adhere to planning regulations in respect of involvement of local residents

An update of developments will be provided to the next area forum.

3. Update on questions/discussions raised at Area Forum held Tuesday 5th June 2007.

No issues or queries raised at this forum.

4. Wirral Primary Care Trust Involvement Strategy 2007 - 2010

The Primary Care Trust is currently developing its 'Involvement Strategy' which will set out its plans towards:

- Involving patients: as consumers of health care services and using their views to influence Primary Care Trust commissioning and help shape current and future health services.
- Involving citizens: to provide legitimacy and accountability for health policy and health care service provision decision making.
- Winning hearts and minds: enabling people to take a more active role in their own health and wellbeing.

A summary version of the Involvement Strategy will be available for the public.

5. Wirral Primary Care Trust Commissioning Strategy 2007 – 2010

The PCT is currently developing its commissioning strategy. Further information regarding the strategy will be provided at the Forum.

6. The PCT would like to invite you to "Have your say"; we want to know what you think of your health service?

Wirral Primary Care Trust (PCT) is responsible for commissioning health services in Wirral. We want to know what you as a patient think of the services you have received, be it your family doctor, dentist, optician, pharmacist or community based service such as district nursing. We also want to know if you have any ideas for making services even better.

Your comments will be used to improve our services so that they continue to meet your needs and the needs of local people.

How can you submit comments to the PCT?

We aim to give all our patients and members of the public an opportunity to contact us through a variety of methods. You can go to our public web-site by clicking on to the icon on the home page, or you can place your comments on our on-line form. The following is a list of approaches you can use when contacting us to 'Have your Say'.

- You can call in person to our PALs office at Laurie's Centre, 136 Claughton Road, Birkenhead, Wirral CH41 6EY
- Call us on our freephone 0800 085 1547
- Write to us at FREEPOST HAVE YOUR SAY

- e-mail us at mailto:Haveyoursay@wirralpct.nhs.uk
- Have Your Say on line form at www.wirralpct.nhs.uk and go to home page and click on 'Have Your Say' document. Click on left hand side box 'Have your say request form' and you will then be guided through the 'Have Your Say' process.
- SMS text on 07781472493

What happens next?

If you provide your contact details when submitting your comments you will receive acknowledgement and if appropriate, after 21 days you will receive a formal response to your comments.

Local area news:

Oxton Society

- After the hectic efforts of the Secret Gardens Event in May things have been somewhat quieter.
- There has been a turnover of businesses in Oxton with new ones opening but currently four premises are vacant and up for sale. The situation with the H.S.B.C. Bank Site in the Village has been a good news/bad news story. The cash point has been retained but moved to a new location on site. The bad news is that the agreed style of building has not materialised, however after H.S.B.C had been shown photographs of what had been erected we are led to believe remedial action will be taken.
- The ongoing parking situation in Oxton Village shows no signs of any improvement. Discussions have taken place with the Council and local businesses to find out if anything can be done to alleviate the problem. We are still looking at the possibility of installing CCTV in the Village Centre.
- Concerning the Secret Gardens in May the weather forecast was dire but in the event the rain did not arrive until the afternoon. Visitors were down by approx 1000 from the previous year but those that came seemed to enjoy themselves. The profit made for local charities was approx £16,000 which takes the total raised in seven years over the magic £100,000 mark which is really pleasing. A new welcome feature this year was the Antique Bus Service run by the Wirral transport Museum at Woodside.

Section Four

Local Transport Update

Local Transport Plan (LTP) sets out the transport strategy for Merseyside.

The LTP is a document prepared by the five local authorities and Merseytravel.

The second LTP covers the period between 2006/2007 and 2010/2011 and contains a five year programme and a comprehensive set of performance indicators and targets.

Transport

Wrexham Bidston Electrification

The Forum will be familiar with the Local Transport Plan which sets out the transport strategy for Merseyside. The LTP is a document prepared by the 5 local authorities and Merseytravel.

The second LTP covers the period between 2006/7 and 2010/11 and contains a five year programme and a comprehensive set of performance indicators and targets.

Included within the LTP is reference to the electrification of the Wrexham Bidston rail line to link it to the existing Mersey electrics network.

The electrification of the Wrexham Bidston (Borderlands) Line involves the extension of the electrified network to all or part of the line between Bidston and Wrexham.

It also included the construction of new stations at Deeside and Woodchurch.

In 2005 consultants First Class Partnerships and Mott Mac Donald had looked at the physical infrastructure and what was needed to electrify the line.

oth considered a number of options with the Mott Mac Donald report being more detailed but indicating greater costs.

During 2006 consultants Faber Maunsells had provide Benefit Cost Ratios for a number of options.

Earlier this year (Jan 07) Neil Scales, Director General of Merseytravel attended the Streetscene and Transport Services Overview Committee to update members on the scheme and indicated that the following actions need to be taken to progress the scheme;

- (1) Further discussions with the Welsh Assembly Neil Scales has been discussing the issues with WAG.
- (2) Clear indication of the costs of the Project with Network Rail undertaking work which would give a clearer understanding of the work that had been carried out to date using the GRIP (Guide to Rail Investment Projects) scale. They had been asked to provide an estimate of the cost of taking forward the design to a higher GRIP level. This study is currently underway.
- (3) Merseytravel would be considering this project along with other possible rail projects which would require funding through the Regional Funding Allocation process.
- (4) The development of greater costing detail was important to be able to provide a greater certainty of the Benefit Cost Ratio as the intention would be to include the project in the Regional Funding Review which was likely to take place in the next two years. This would effectively cover the English element of the funding profile.

- (5) The overall capital funding of the project if approved would however come from a combination of English and Welsh Government finance. A separate application to the Welsh Assembly wold be required.
- (6) Revenue funding was a separate issue. It was likely that a revenue funding gap would exist and a means of bridging the gap would need to be identified.

Future updates will be provided to the Forum as the project progresses. If any of the area forums want more information on any aspects of the capital programme we could come along at the next round of forums in February/June 2008 a presentation if the forums think that this would be useful.

Julie Barnes, Principal Officer (Forward Planning & Strategy) Technical Services, traffic management Division, Forward Planning/travelwise.

Julie Barnes@wirral.gov.uk or 0151 606 2004

METROPOLITAN BOROUGH OF WIRRAL CABINET - 28TH MARCH 2007 REPORT OF THE DIRECTOR OF TECHNICAL SERVICES LOCAL TRANSPORT PLAN PROGRAMME 2007/08

- 1.0 EXECUTIVE SUMMARY
- 1.1 Following the announcement by the Department for Transport (DfT) in December 2006, approving a Local Transport Capital Expenditure Settlement for Wirral of £6,549,000 for 2007/08, this report sets out a draft transport capital programme in line with the Local Transport Plan (LTP) targets.
- 1.2 This report is identified in the Forward Plan.
- 2.0 BACKGROUND
- 2.1 Members will be familiar with the Local Transport Plan (LTP) for Merseyside, which sets out the transport strategy for Merseyside. The second LTP (LTP2) covers the period between 2006/07 and 2010/11 and contains a 5-year programme and a comprehensive set of performance indicators and targets.
- 2.2 Future funding allocations will be dependent upon the successful delivery of the LTP targets over the coming years. Therefore, it is necessary for Wirral's transport capital schemes to deliver the outcomes necessary to help meet this aim.
- 3.0 PROGRAMME REVIEW
- 3.1 The second Merseyside LTP was submitted to the Government in March 2006. LTP2 contains 41 targets some of which are mandatory. In order to ensure that these targets are managed effectively, they are delegated between the various Merseyside LTP sub-groups. As such, the subgroups are responsible for the targets' monitoring and reporting.
- 3.2 For LTP2, the Government introduced four 'shared priority' areas: Congestion, Road Safety, Accessibility and Air Quality/ Environment. Each target, and indeed each transport scheme, is likely to contribute to the delivery of more than one of these 'shared priorities', however, there is generally one that can be identified as the 'main' priority.
- 3.3 Consequently, the LTP programme for 2007/08 (see Appendix) is presented differently to last year. Members will note that the main budget headings reflect the four shared priorities and that the sub-

headings more closely reflect the LTP2 objectives and policies. To ensure effective monitoring, each is owned by the LTP sub-group that is responsible for the respective targets.

- 3.4 Whilst it is essential that each of the proposals help towards meeting the delivery of the various LTP2 targets, it is evident that some schemes contribute towards a greater number of targets than others. In order to inform the funding allocations for 2007/08 consideration has been given to target delivery, however, the relative significance of each target also has to be borne in mind, along with the highway responsibilities that the authority has in terms of statutory duties.
- 3.5 Therefore, to assist the continued development of future transport capital programmes, a further piece of work will be undertaken over the coming months to develop an improved appraisal framework. This framework will provide a transparent process and help further improve scheme prioritisation, whereby ensuring funding will be allocated to projects that have the most benefits for LTP2 delivery and/or statutory obligations.
- 3.6 This framework will also be applied to longer-term projects that might be introduced into the LTP process in the future. To justify future schemes, such as specific junction improvements, it will be necessary to have a clear framework upon which decisions are based. Consequently, should appraisal of a particular project, in terms of LTP delivery, not provide strong justification then the project may not receive funding prioritisation in the LTP programme and it might be necessary for alternative funding to be acquired for the project's implementation to be pursued.
- 3.7 Should Members, through the Area Forums, be aware of potential junction or transport projects that might be considered in this appraisal process, I would appreciate any suggested locations to be forwarded to me by the end of June 2007. As the success of any project will be dependent upon its appraisal against LTP criteria, I would appreciate if members would also include the reasoning for their nominations and what element(s) of the LTP strategy each project would help to deliver.
- 4.0 SHARED PRIORITIES, TARGETS AND SCHEMES

4.1 Congestion

4.1.1 This shared priority contains schemes and initiatives that are primarily focussed on reducing/managing levels of congestion and the negative impact of the motor vehicle, and/or promoting public transport and the effective movement of freight. This is particularly relevant in terms of the LTP Person Delay Indicator on part of the A552 corridor between Prenton and Birkenhead. This shared priority also has a supporting role to the authority's Network Management Duties under the Traffic Management Act 2004, which require highway authorities to manage and ensure the expeditious movement of traffic.

4.1.2 Measures might include:

- Strategic highway improvements
- Parking (demand) management
- Area traffic control
- Intelligent transport systems
- Bus priorities
- Park and ride schemes
- Strategic signing on freight routes.
- 4.1.3 The following table shows the respective LTP2 performance indicators and targets associated with congestion:

TARGET NO.	INDICATOR	LTP2 TARGET VALUE
LTP2	Change in area wide road traffic	9.2% cap on growth to 2010/11
LTP5	Bus punctuality	90% by 2012/13
LTP6	Changes in peak traffic flows to LCC (7-10a.m.)	7% cap on growth to 2010/11
LTP7	Congestion (Person Delay)	6.4% increase in traffic leading to a 4.3% increase in journey
		time over the life of the LTP2
BVPI 102	P.T. patronage (bus, rail)	Bus: 1% growth to 2010/11

		Rail: 7.9% growth to 2010/11
BVPI 104	Satisfaction with local buses	65% by 2009/10
L1	Sustainable transport as the final mode for air	12% - 2008/09,
	passengers	14% - 2010/11
L2	HGV journey times on designated freight routes	Capped at 1/3 rd of increase in traffic levels
L3	Limit current number of car parking spaces in	16,500 public off-street cap
	LCC	
L4	% of network below threshold speeds during	Monitoring only
	peak periods	
L5	Extent of peak spreading	Monitoring only
L6	Road works coverage	Monitoring only
L7	Park & Ride usage	35% increase by 2010/11

4.2 Road Safety

- 4.2.1 This shared priority not only contains the more traditional types of scheme to reduce road accident casualties but also those to ensure a safe and well maintained highway asset. Road safety measures undertaken as part of the LTP strategy can also contribute to the Council's road safety stretched target.
- 4.2.2 Road safety schemes can be split into two principal types: Those that meet accident reduction criteria and those that are not required to meet such criteria. The former are essential Local Safety Schemes (LSS) to reduce road accident casualties and can comprise of speed reductions schemes and junction / route improvements. Non-criteria safety schemes include Safer Routes to School, street lighting and structural maintenance programmes. In order to enhance previous years' road safety programmes, a NEW budget heading of "Community Projects" has been included in the LTP capital programme for 2007/08 to fund initiatives such as "20 is Plenty" and recognise recent concerns raised by elected Members in this area.
- 4.2.3 The following table shows the respective LTP2 performance indicators and targets associated with road safety.

TARGET NO.	INDICATOR	LTP2 TARGET VALUE
PI 99 (X)	Total killed and seriously injured casualties	40% reduction by 2010
PI 99 (Y)	Child killed and seriously injured casualties	55% reduction by 2010
PI 99 (Z)	Total slight casualties	No change in absolute numbers to 2010
BVPI 187	Footway condition	Wirral – 18%
BVPI 223 (96)	Principle Road Condition	National survey data processing problems; DfT aware
		of issue & effects on target setting.
BVPI 224a (97a)	Non-Principle Classified Road Condition	Target to be set after June 2007
BVPI 224b (97b)	Unclassified Road Condition	Wirral – 4% by 2010

4.3 Accessibility

- 4.3.1 New to LTP2, the Access Plan sets out a strategy to ensure access health care, education and jobs and opportunities created through regeneration. It is anticipated that external funding will provide the main expenditure for this work therefore the LTP programme is relatively modest.
- 4.3.2 The LTP partners will:
 - Pursue improved bus services
 - Review the role of Demand Responsive Transport (DRT)
 - Build upon the expertise of the Community Transport Sector
 - Continue the TravelWise campaign
 - Encourage the development of Travel Plans with businesses and schools
- 4.3.3 The following table shows the respective LTP2 performance indicators and targets associated with accessibility:

TARGET NO.	INDICATOR	LTP2 TARGET VALUE
LTP1	National Accessibility Indicators	Monitoring only
L8	No. of rural households within 800m of an hourly or better bus service	Minimum 95% standard to be maintained through LTP2 period
L9	No. of rail stations upgraded to meet preset standards for (a) facilities & (b) access	By 2010/11: (a) 15; (b) 5
L10	BVPI 165 (accessibility of pedestrian crossings)	Wirral – 96% by 2010/11
L11	Bus based physical access (a) % low floor vehicles (b) % near level boarding via access kerbs	(a) 88% by 2010/11 (base 35%) (b) 32% by 2010/11 (base 12%)
L12	Affordability – Index of transport usage costs	Monitoring only
L13	Accessibility – Economic impact: Accessibility of workless residents to employment locations	Average 1% per annum improvement (target developed with Job Centre Plus)
L14	Accessibilty – Education: % NEET group to access post 16 establishment	Average 1% per annum improvement (target developed with Learning & Skills Centre)
L15	Crime / fear of crime on and around public transport: (a) No. of broken window incidents reported on PT (b) Proportion of people who are discouraged from PT use at night	Monitoring only

- 4.4 Air Quality/Environment
- 4.4.1 The final shared priority is to improve air quality, the quality of life and the environment. The aim of this priority area is to support sustainable travel modes to provide alternatives to the private car, including walking and cycling, as well as works to improve local environmental conditions.
- 4.4.2 This shared priority contains:
 - Local environmental works, e.g. Home Zones and relevant junction improvements
 - Walking schemes, i.e. pedestrian signals, dropped crossings and pedestrian refuges and signing
 - Cycleways and cycle storage facilities
- 4.4.3 The following table shows the respective LTP2 performance indicators and targets associated with air quality / environment:

TARGET NO.	INDICATOR	LTP2 TARGET VALUE
LTP3	Cycling – Index of usage	10% increase by 2010/11
LTP4	Mode share of journeys to school	Due 2007
LTP8	Pollutant concentrations within AQMAs	28%, 13% and 10% reductions in emissions at receptor
		sites in AQMAs
L16	Estimated transport related emissions (tonnes/year)	Monitoring only
	of CO, nitrogen oxides & particulate matter	
L17	Vehicle mileage in the AQMA or area of exceedance	7% traffic growth cap (AQMA1) and 9.2% traffic growth
		cap (AQMA2)
L18	Environmental standard of bus fleet (Euro111 or	70% of fleet to meet standard by 2011 (baseline 35%)
	equivalent)	
L19	Physical Activity Indicator	Monitoring only

- 4.5 Transportation Planning
- 4.5.1 In addition to the four shared priorities above, the LTP programme contains an additional budget heading of transportation planning. Due to the constantly evolving range of demands linked to the LTP delivery, this funding stream ensures that effective forward planning can take place.
- 4.5.2 The type of projects under this heading include:
 - Preliminary design of schemes and measures that are in the forward programme
 - Acquisition of land
 - Research to inform strategy development and identify future schemes.

5.0 DRAFT 2007/08 TRANSPORT CAPITAL PROGRAMME

5.1 Wirral Council's total 2007/08 Local Transport Capital Expenditure Settlement of £6,549,000 is made up as follows:

Maintenance Block
 Bromborough Pool Bridge (PRN)
 Integrated Transport Block
 £ 500,000
 £3,534,000
 TOTAL £6,549,000

- 5.2 The Maintenance block includes road, footway and bridge structural maintenance works. The Integrated Transport block covers the remaining elements of the LTP programme, including walking and cycling, local safety schemes, highway and public transport improvements, and traffic management schemes.
- 5.3 The Appendix shows Wirral's draft 2007/08 programme set in the context of the LTP2 shared priorities and policy headings. For additional information, it also includes the comparable levels of funding that were approved for 2006/07.
- Due to the necessary level of analysis required for some of the budget heads, I am, however, unable to provide a breakdown of all elements of the programme at this time. Therefore, I propose to bring a separate report to elected Members in the Committee cycle in May 2007 covering cycling, pedestrian improvements, road safety, school travel and structural maintenance. These block allocations are highlighted in the Appendix with an asterisk (*) as being subject to a more detailed report.
- 6.0 FINANCIAL AND STAFFING IMPLICATIONS
- 6.1 Future levels of LTP funding will be dependent upon the successful delivery of the LTP programme and successful progress towards meeting the LTP2 targets. Running parallel to this, the level of funding via the LTP process is expected to reduce nationally. In terms of Wirral, it is likely that the annual LTP allocations will reduce by over £600,000 between 2007/08 and 2010/11.
- 6.2 Staff from my Department will continue to provide Wirral's input to the LTP and its strategic development. However, delivery of the transport capital programme will continue to have an impact on staffing requirements, particularly in the areas of work that require detailed accident analyses and public consultation prior to the scheme identification and implementation. It may be necessary, therefore, to appoint consultants to undertake certain categories of work so that I have the required flexibility to deliver the proposed programme of works.
- 6.3 Revenue implications There will be increased maintenance costs or, in some instances, savings arising from specific projects. Where these arise, they will be detailed when projects are brought to Members for approval. However, it is recognised that levels of revenue funding available to the authority are not comparable to the level of capital infrastructure that is being implemented as part of the transport strategy.

7.0 EQUAL OPPORTUNITIES IMPLICATIONS

- 7.1 There are no specific ethnic minority, elderly persons or equal opportunities implications arising directly from this report. The transport strategy, which underpins the LTP, includes measures to assist the transport needs of all sections of the community.
- 7.2 In addition, the Accessibility Plan within LTP2 identifies current transport barriers to key destination across Wirral. This work will inform the identification of potential transport proposals to improve opportunities for all people.
- 7.3 Wirral's highway and transport proposals consider the needs of people with disabilities and impaired mobility, as set out in the Merseyside Code of Practice on Access and Mobility, which takes full account of the requirements of the Disability Discrimination Act 1995.

8.0 PLANNING IMPLICATIONS

- 8.1 In accordance with DfT guidelines, the LTP2 is closely aligned with the Unitary Development Plan (UDP) and other strategic and local policies, including the Regional Transport Strategy, Wirral's Tourism Strategy and local environmental, social and economic regeneration strategies.
- 8.2 The Merseyside authorities are currently developing a Supplementary Planning Document (SPD) regarding land use and transport, which will improve linkages within the planning approvals' process. It is intended that the SPD be approved and implemented in the near future and will be reported to Members separately in due course. Members will note that the SPD was particularly noted by the Government in the settlement letter as "indicative of forward thinking on the links between transport and planning".

9.0 COMMUNITY SAFETY IMPLICATIONS

- 9.1 Most of the schemes in the Transport Capital Programme have positive Community Safety Implications, either through improvements in road safety (e.g. introducing physical changes to the highway) or improvements in personal safety (e.g. installing better street lighting).
- 9.2 LTP2 directly addresses the Government's shared priority of road safety, which links closely with the council's Local Performance Service Agreement (LPSA) to reduce traffic accidents.
- 9.3 Furthermore, LTP2 complements the Housing Market Renewal Initiative by helping to improve the street environment.
- 9.4 The LTP2 complements the majority of the Council's corporate objectives, however, it is directly linked to that of 'Improving Transport'.
- 10.0 HUMAN RIGHTS IMPLICATIONS
- 10.1 There are no specific human rights implications arising directly from this report.
- 11.0 LOCAL AGENDA 21 IMPLICATIONS
- 11.1 Sustainability and LA21 issues are common threads running through all the transport policies.
- 11.2 Specific elements of LTP2 include:
 - Sustainable Environmental Assessment (SEA) of the strategy;
 - Joint working with health authorities and the promotion of walking and cycling;
 - Reduction of transport related pollution;
 - Encouraging greater use of public transport and non-motorised modes of transport;
 - Development of Travel Plans with schools and businesses; and
 - Merseyside 'TravelWise' the initiative that is specifically helping to make an important contribution to people's behaviour change and the promotion of alternative modes of travel to the private car.
- 12.0 ACCESS TO INFORMATION ACT
- 12.1 No background papers have been used in the preparation of this report.
- 13.0 LOCAL MEMBER SUPPORT IMPLICATIONS
- 13.1 The LTP contains a Wirral-wide transport strategy and implementation plan.
- 14.0 RECOMMENDATION That:
- (1) the transport capital programme for 2007/08 be approved;

(2) Members inform the Director of Technical Services of potential future highway/transport schemes, for inclusion in the forthcoming appraisal framework, by the end of June 2007; and
(3) in view of the fact that the capital allocation is valid for only one year, the Director of Technical Services, in consultation with party spokespersons, be authorised to arrange the redistribution of funding between budget heads according to the changing demands of the programme.
DAVID GREEN, DIRECTOR TECHNICAL SERVICES

Section Five

Area Forum Funding Progress Report Community Initiative Funding 2007/2008

Every year each area forum has funding to give out to small community groups within their ward area. This funding is to help and support services that benefit the community. This section provides an update on how some of this money has been spent in this area.

Oxton / Prenton Area Forum Funding Progress

Received From	Project Details	Decision	Progress Report
Wirral Life Education Centres	To contribute towards the costs of providing a mobile classroom at local primary schools.	Panel considered this to be a good project and agreed to award £750.00 from the Community Initiatives Fund. Panel requested that the applicants make links with Prenton Primary and Devonshire Park Schools.	The Wirral Life Education Centre has been fully utilised throughout the last academic year visiting 53 primary schools in the borough and being attended by over 12,000 children. It has delivered its full range of programmes from Reception to Year 6 with the aim of helping children make healthy choices.
Mount Estate Woodland Trust	To continue with the refurbishment and upkeep of the woodland.	Panel considered this to be a good project and agreed to award £110.00 towards the bulb, gloves and bags from the Community Initiatives Fund. The site is owned by Wirral Partnership Homes and the panel feel that they are responsible for the maintenance of the trees and dealing with fly-tipping, and the Chair of the forum (Cllr Frank Doyle) will be requested to write to Steve Jackson at Wirral Partnership Homes about this ongoing issue.	This funding has been used to carry out planting on both sides of the woodland and to purchase gloves and bags for litter picking. The woodland is a place for walks and for children to play safely in.

Received From	Project Details	Decision		Progress Report
Jumping Jacks Trampolining	To contribute towards the on going costs of the club, training of the clubs coaches and to provide soft play equipment for the children.	Panel considered this to be a good project and agreed to award £400.00 towards this from the Community Initiatives Fund specifically for the purchase of the soft play / ball kit.	needs.	The funding has contributed towards our running costs, and to purchase soft play / balance equipment. As a result we provide trampolining to 27 special need children - catering for their specific
1175 (Prenton) Squadron Air Training Corps	To purchase equipment to be loaned to cadets taking part in the expedition element of the Duke of Edinburgh	Panel considered this to be a good project and agreed to award £500.00 towards this, from the Community Initiatives Fund.		We have purchased waterproof jackets to loan to cadets taking part in the expedition element of the Duke of Edinburgh Award.
		Panel requested that recruitment posters be displayed in the Prenton Tenants and Residents Association (please contact Alan Dollery on 0151 608 0077 to arrange this) and in local shops in Oxton and Prenton.		

Received From	Project Details	Decision	Progress Report
Community Allotment Group	To purchase gardening equipment and plants to provide a therapeutic environment at a Council allotment.	Panel considered this to be a good project and agreed to award £300.00 from the Local Agenda 21 Fund.	When we acquired the plot it was overgrown and in a poor state. There was already a healthy community spirit at the allotment, and since our group has been there we have been able to present mental health in a positive light.
			Many of our clients live a solitary existence with little or no social network of friends or even relatives. As a result of the allotment group, friendships have been forged, clients' mental and physical health has improved, and some have changed their diet to incorporate preparing and cooking fresh vegetables.
Wirral Life Education Centres	To contribute towards the costs of providing a mobile classroom at local primary schools.	Panel considered this to be a good project and agreed to award £1,000.00 from the Community Initiatives Fund.	The Wirral Life Education Centre has been fully utilised throughout the last academic year visiting 53 primary schools in the borough and being attended by over 12,000 children. It has delivered its full range of programmes from Reception to Year 6 with the aim of helping children make healthy choices.
Victim Support & Witness Service Merseyside	To train / recruit 15 volunteers to work with children and their families who are affected by crime in their local area, and to cover volunteer's travel expenses.	Panel considered this to be a good project and agreed to award £218.00 from the Community Safety Fund.	The grant enabled us to recruit and train 15 volunteers to deliver services to children and their families affected by crime (over 900 families across Wirral and 82 in this forum area).

Received From	Project Details	Decision	Progress Report
Shaftesbury Youth Club	To provide a boundary fence for allotment plot adjacent to the club to be used to create an organic allotment / wildlife garden for the benefit and use of local people.	Panel considered this to be a good project that is supported by the Community Safety Team as long as it is for security fencing. The panel considered that the application is for security fencing and agreed to award £2,032.00 from the Community Safety Fund.	We have made the allotment secure and safe by erecting high palisade fence for entrance from club site, replaced fencing around the allotment and cleared the site ready to start growing beds and planting fruit trees.
		The panel also advised the club that would be willing to consider funding the garden project from the Local Agenda 21 Fund.	
Pets as Therapy - Wirral Branch	To provide specialist training courses for local members.	Panel considered this to be a good project and agreed to contribute £250.00 towards this from the Community Initiatives Fund.	The funding has enabled us to have and be hosts to a Supporter's Day. This is a fantastic opportunity for people to get together and meet with other volunteers in the group.
		Panel requested that the applicant be informed that this actually falls within the Claughton ward and future applications should be made to the Bidston and Claughton Area Forum.	
Hillside Christian Fellowship	To upgrade and improve the security of the building to allow the expansion of our youth	Panel considered this to be a good project and agreed to fund this.	The youth project is going well and recently we had to split the younger youth club into two due to increasing numbers. The older youth (11-19) is also doing well.

Applications granted for financial year 2007/2008

All applications were assessed by a panel (see below), decided and approved by each of the area forums against agreed and publicised criteria, and in making their recommendations the panels referred to any local priorities set by their particular area forum.

Oxton and Prenton	12 th July 2007	Cllr Southwood, Cllr Bridson, Alan Dollery, Patrick Toosey,
	•	Louise Harland-Davies (advisory role)

Applications to Area Forums

The availability of the funding was publicised widely, including an advertisement in the Wirral Globe, publicity leaflets at Information including leisure centres, One Stop Shops and libraries etc across all of the wards and through the area forums.

Projects funded/not funded through the Oxton and Prenton forum only

	Frojects funded/not funded through the Oxton and Frenton forum only								
		Organisation	Project Details	CIF Awarded	CS Awarded	LA21 Awarded	Total Awarded	Panel Recommendation	Declaration of interest
SA	19	The Villa Medical Centre Patient Participation Group	To purchase three Mosquito devices to deter youth / vandals from damaging the centre.	£0.00	£0.00	£0.00	£0.00	Panel did not fund this as does not support the use of mosquito devices.	Councillor Ann Bridson
SA	48	Tranmere Harris Alltoment Society	To provide recycling bays on the allotment.	£200.00	£0.00	£800.00	£1,000.00	Panel considered this to be a good project, and agreed to contribute £1,000.00 towards this (£200.00 from the Community Initiatives Fund and £800.00 from the Local Agenda 21 Fund) on condition that a quote for this is received.	

SA	80	Arena Netball Club	To contribute towards the purchase of sports equipment and kits and towards relevant courses to help promote exercise and interest sport among the local community.	£500.00	£0.00	£0.00	£500.00	Panel considered this to be a good project and agreed to contribute £500.00 from the Community Initiatives Fund towards this, specifically for track suits and equipment listed in the application, excluding the speed agility aids.	
SA	100	St Josephs Primary School PTA	To purchase furniture for community room for use by all members of the school community.	£1,000.00	£0.00	£0.00	£1,000.00	Panel considered this to be a good project and agreed to award £1,000.00 from the Community Initiatives Fund.	
SA	101	Devonshire Park Residents Association (DPRA)	To purchase equipment to enable local young people to produce their own 'youth news'.	£1,000.00	£0.00	£0.00	£1,000.00	Panel considered this to be a good project for young people and agreed to contribute £1,000.00 towards this from the Community Initiatives Fund.	
SA	140	Community Allotment Group (Birkenhead Community Mental Health Team)	To purchase equipment, tools, landscaping materials and furniture to further develop the progress of the allotment group.	£0.00	£0.00	£250.00	£250.00	Panel considered this to be a good project and agreed to contribute £250.00 towards this from the Local Agenda 21 Fund.	

Projects that put requests into more than one forum for funding, including Oxton and Prenton Forum

ld		Organisation	CIF Awarded	CS Awarded	LA21 Awarded	Total Awarded
MA	3	Royal Army Service Corps & Royal Corps of Transport (RASC & RCT) Association	£706.03	£0.00	£0.00	£706.03
MA	7	Wirral Pathfinders	£1,000.00	£0.00	£0.00	£1,000.00
MA	11	Birkenhead Choral Society	£875.00	£0.00	£0.00	£875.00
MA	36	Families need Fathers (FNF) - Wirral	£2,750.00	£0.00	£0.00	£2,750.00
MA	42	The Rape and Sexual Abuse Centre (RASA)	£1,900.00	£0.00	£0.00	£1,900.00
MA	43	Wirral Tuesday Club	£3,200.00	£0.00	£0.00	£3,200.00
MA	47	Sundowns	£1,950.00	£0.00	£0.00	£1,950.00
MA	52	Wirral Festival of Music, Speech and Drama	£642.00	£0.00	£0.00	£642.00
MA	59	Wirral Community Pipe Band	£905.92	£0.00	£0.00	£905.92
MA	77	Wirral Citizens Advice Bureau (CAB)	£4,625.00	£0.00	£0.00	£4,625.00
MA	99	JoJoes Out of School Club	£1,334.00	£0.00	£0.00	£1,334.00
MA	114	Victim Support and Witness Service Merseyside	£150.00	£2,850.00	£243.00	£3,243.00
MA	121	Wirral Raynet	£0.00	£700.00	£0.00	£700.00
MA	122	PTFA Elleray Park School	£1,000.00	£0.00	£3,950.00	£4,950.00
MA	123	South Wirral Young Persons Project (Wirral Youth Service)	£0.00	£0.00	£0.00	£0.00
MA	126	Parkside United JFC	£566.00	£0.00	£0.00	£566.00
MA	129	Christ Church Birkenhead	£870.00	£0.00	£0.00	£870.00

	Original Budget for	Total funding agreed at	Funding to be re-advertised in	Funding to be
	2007/08 (including carry forward from 2006/07)	panel meetings held in July 2007	September 2007	carried forward to 2008/09
	£11,660.00	£8,667.09	Nil	£2,992.91
COMMUI	NITY SAFETY FUND			
	Community Safety Fund	Total funding agreed at	Funding to be re-advertised in	Funding to be
	Allocation (Including carry forward from 2006/07)	panel meetings held in July 2007	September 2007	carried forward to 2008/09
	£3,000.00	£250.00	Nil	£2,750.00
_OCAL A	AGENDA 21 FUND			
	Local Agenda 21	Total funding agreed at	Funding to be re-advertised in	Funding to be
	Funding Allocation (Including carry forward from 2006/07)	panel meetings held in July 2007	September 2007	carried forward to 2008/009
	£1,550.00	£1,550.00	Nil	Nil

Section Six

Local Area Forum Plan Update

The area forum plan is a useful tool for everyone who has an interest in improving the local area as it will not only provide area forum members with a work programme of actions to be addressed, but will also ensure that local people have a means of monitoring the impact and progress of the area forum and the difference it is making to quality of life in the area.

Area forum plans form part of a much wider agenda for improving local services across the whole of Wirral and will influence the work of the local strategic partnership and the ongoing development of Wirral's local area agreement.

This section provides an update on some of the issues that have been resolved for this area forum.

CABINET - 20 JUNE 2007 REPORT OF THE DIRECTOR OF TECHNICAL SERVICES

ROAD SAFETY

The Local Transport Capital Programme, which was considered and approved by Cabinet on 28th March 2007, sets out project details relating to proposed schemes within the areas of road safety, school travel, structural road maintenance, walking and cycling.

The Local Transport Plan (LTP) for Merseyside, which sets out the transport strategy for Merseyside. The second LTP (LTP2) covers the period between 2006/07 and 2010/11 and contains a five year programme and a comprehensive set of performance indicators and targets

On 28th March 2007, Cabinet approved the report (Minute 310) on the Local Transport Plan (LTP) Programme described how, in accordance with Government guidance, the new LTP is constructed to relate to four "shared priorities" – Road Safety, Congestion, Accessibility and Air Quality/Environment.

Consequently, the LTP programme for 2007/08 has been revised to match these priorities and more effectively reflect LTP objectives and policy areas.

This shared priority contains the more traditional types of scheme to reduce road accident casualties as well as those to ensure a safe and well-maintained highway asset. Road safety measures undertaken as part of the LTP strategy can also contribute to the Council's road safety stretched target

WALKING AND CYCLING

The following programmes comprising of pedestrian signal controlled crossings, dropped kerb crossings, pedestrian refuges, pedestrian signing and public rights of way, are proposed to encourage walking through better environments where it safe and attractive to walking

The Walking Strategy deals with the following specific programmes and recommends works/allocations for each of the following headings:-

	<u>Allocation</u>
Pedestrian Signals Walking/Pedestrian Dropped Crossing Pedestrian Central Refuges Signing for Pedestrians Public Rights of Way	£140,000 £26,000 £26,000 £10,000 £15,000
	£217,000
Area Forum – Heswall, Pensby, & Thingwall Area Forum - Bromborough & Eastham	£16,300 £16,300

Further details of this report will be included in the Bidston and Claughton Area Forum Plan for 07/08. Please contact Louise Harland-Davies 0151 691 8695 or email Louiseharlanddavies@wirral.gov.uk for more information.

Section Seven

Streetscene Update

Wirral Council's Streetscene department is the main point of contact for people wishing to report issues affecting their area such as recycling, condition of roads, street lighting etc.

This section provides a report on the recent activities carried by the Streetscene department.

Residents Parking Zones The Residents' Parking Zones consultations for seven pilot areas have been completed. The seven areas were:

- Atherton Street area, New Brighton near to New Brighton train station and a small number of businesses.
- Alexandra Road area, West Kirby Near to boating lake, beach, shops and Coronation Gardens.
- Grasmere Drive area, Wallasey Just outside of Liscard resident parking scheme.
 Near to local shops.
- Barnston Lane area, Moreton To the north of an existing small scheme. Within Moreton town centre where there is generally low provision for commercial off-street parking.
- Probyn Road/Ponsonby Road, Wallasey Village Near to train station.
- Acacia Grove area, West Kirby Mixed residential/commercial use, close to train station, shopping centre and leisure areas.
- Brookfield Road/Brookfield Gardens, West Kirby primarily residential with displaced parking related to nearby businesses and train station.

The findings of the consultation were recently reported to Wirral Council's Cabinet. The resolution is that Residents' Parking WILL NOT be implemented in the 7 pilot areas as the majority of residents involved did not want the schemes. Wirral Council will now write to all those involved.

In future, people will refer to their Area Forum Coordinator to request a Residents' Parking Scheme. Area Forum Coordinators will be provided with information in time for the next meetings. (Not October's meetings)

School children win road safety prize: In conjunction with Merseyside Police and Radio City, Wirral Council have presented a £1000 prize to Rock Ferry High School for their outstanding entry in our Road Safety video competition. Pupils from Wallasey School, Park High School, Rock Ferry High School, and Woodchurch High School scripted, directed, filmed and edited videos, aimed at getting road safety messages across to other young people.

All of the films were excellent and we couldn't possibly pick the winner - so we gave the opportunity to Wirral's young people to vote online for their favourite video, and Wallasey were the clear winners. The videos can still be viewed online on Radio City's website www.radiocity.co.uk/roadsafety

Traffic Safety Schemes – the following safety schemes have recently been completed:

- St. Peters Way, Noctorum 20mph/Traffic Calming Scheme
- Portsunlight Train Station to Clatterbridge Hospital Cycle Route (including 3 Toucan Crossings :- Brimstage Road, Bebington, Church Road, Bebington, Bromborough Road, Bebington)
- Arrowe Park Ambulance Priority Scheme (substantially complete)
- Hoylake Road nr. Danger Lane, Moreton- Puffin Crossing
- Townfield Lane, Oxton- Puffin Crossing (substantially complete)

Puffin Crossings have been proposed at the following locations:

- Hoylake Road / Stuart Avenue, Moreton Conversion of existing zebra crossing, 13m
 West of it's junction with Stuart Avenue
- Laird Street / Miriam Place, Brikenhead 8m North-West of its junction with Miriam Place

- Irby Road / Fishers Lane, Pensby Conversion of existing pedestrian refuge, 29m
 North of its junction with Fishers Lane
- Townfield Lane / Calverly Close, Oxton 60m West of its junction with Calverly Close
- Eastham Rake / Plymyard Avenue, Eastham 16m South-West of its junction with Plymyard Avenue

Recycling update: All Wirral Residents' should have recently seen a "Recycling Update" wrapped around the Wirral Globe Newspaper. To re-cap:

Grey bins – recycling: Since the roll out of the grey recycling bin across Wirral, the recycling rates for the borough have rocketed! The latest figures show that approximately 32% of Wirral's waste is being recycled, as opposed to 12% this time last year.

Grey bins have been rolled out gradually over the last 9 months and now 95% of properties are on the scheme. Those who live in flats or multiple occupancy housing will be joining the scheme soon. The grey bin is for plastic bottles, glass bottles, jars, cans and tins, paper and card and other dry recyclables. Whilst food waste, plastic bags, plastic containers, foil and textiles go in the green bin as normal, and garden waste goes in the brown bin.

Message from Director of Technical Services: "I would like to thank all the residents of Wirral for their support and participation so far. I am aware that there were teething problems to begin with, as all major changes take time to get used to, but now the system is working excellently and our latest recycling figures prove that."

Also, certain households who received their grey bins very early on in the scheme will be receiving literature very shortly, informing them that there has been a slight change in what they can put in their grey bin. As they were the first to get the bins, it was thought that the MRF recycling facility at Bidston would be able to process foil and certain plastic containers. However, foil and certain plastic containers such as yogurt pots are not able to be separated from the other materials very well. They tend to end up in the paper stream which increases the risk of the paper bails being rejected from the mill that finally recycle the paper. Therefore the only form of plastic that we can accept in the grey bin is all types of plastic bottles. All other kinds of plastic can not be recycled in your grey bin scheme. Neither can foil, or foil lids.

Brown bins – garden waste: 17,000 Wirral Households were taking part in a combined food and garden waste brown bin pilot. People on this pilot will have originally received a small brown kitchen caddy, along with their brown bin, and instructions about how food waste and garden waste could be put in the brown bin. These households will have recently received information telling them that the pilot scheme has now finished, and that brown bins will be for garden waste only from now on.

The pilot has concluded that is it better to collect garden waste only in our brown bins. This is because processing a combined collection of food and garden waste is a complicated and expensive way of collecting organic waste. If successful it could have helped reduce the amount of organic waste sent to landfill and increased Wirral's recycling rate. Unfortunately, due to a combination of the following factors, the scheme hasn't helped us to reach these targets:

- The composting units have struggled to maintain consistency with the biological reaction necessary for this type of enclosed composting.
- We've actually received very little food waste from residents as a whole, which meant the scheme was not cost-effective.

Residents had concerns over putting food waste directly into a bin without wrapping.

Due to the above issues, the Council did not receive the benefit it expected in terms of weight of recycling, and now plans to reassess food recycling. There are many new options available, but these depend on facilities offered by Merseyside Waste Disposal Authority, with whom we are working to research and develop the best options.

Home Composters: We are offering low cost composters to Wirral households, in conjunction with Recycle Now. Up to a third of an average household bin can be composted. Items such as fruit and veg peelings, shredded paper, teabags, flowers and cardboard egg boxes can be easily composted at home.

www.recyclenow.com/compost 0845 077 0757

Carriageway resurfacing completed: Sherlock Lane, Poulton, Brompton Avenue, Wallasey, Haydock Road, New BrightonChadwick Street, Moreton, Wharfedale Road, Wallasey, Aysgarth Road, Wallasey, The Laund, Wallasey, Perrin Road. Wallasey, Acres Road, Bebington, Richmond Close, Bebington, Devonshire Road (part) Birkenhead, Townsend/Challis/Curlender Road, Bidston, Bedford Road (part) Rock Ferry, New Chester Road (part) Rock Ferry Bridge Street, (part) Birkenhead, Argyle Street, (part) Birkenhead, Mount Road (part) Bebington.

Carriageway resurfacing planned: Raby Mere Road (part) Clatterbridge, Derwent Drive, Liscard, Neville Road, Bromborough, Dibbins Hey (part), Clatterbridge, Wirral Mount, Clatterbridge, Patterdale Road, Clatterbridge, Bassenthwaite Avenue, Claughton, Laburnum Road, New Brighton, Sandheys Road, New Brighton, Mount Road (access link to hospital entrance) Clatterbridge, Telegraph Road/Pensby Road, Heswall, Dock Road, Seacombe (part).

Carriageway Retread sites completed:

WESTBANK ROAD PRENTON
WILLAN STREET OXTON
BRIMSTAGE LANE CLATTERBRIDGE

KNOWSLEY ROAD/VICTORIA DRIVE

ROCK FERRY
WILLOWBROW ROAD

CLATTERBRIDGE

REMORY & THINOWALL

THINGWALL ROAD SERVICE ROAD HSE 51 - 77 PENSBY & THINGWALL CALDWELL DRIVE UPTON

MEADOW CRESCENT UPTON
FLAXHILL MORETON WEST & sm

BLACKHEATH DRIVE

WILKES AVENUE

HALSBURY/WOBURN ROAD

LEASOWE

NEW BRIGHTON

ALLERTON GROVE BIRKENHEAD & TRANMERE

HALDANE ROAD CLAUGHTON

Carriageway Retread sites programmed:

GRANT ROAD LEASOWE
MACKENZIE ROAD LEASOWE
HARVEST LANE MORETON
DEVONSHIRE ROAD WEST KIRBY

Carriageway Surface Treatment sites completed (or due to be completed within the next 2-3 weeks)

TEEHEY CLOSE

NAPIER ROAD

NAPIER ROAD

NGLEBY ROAD

WOODFORD ROAD

BROMBOROUGH

BROMBOROUGH

BROMBOROUGH

BROMBOROUGH

BRILL STREET

BIDSTON & ST JAMES

NEWLING STREET

BIRKENHEAD

NEWLING STREET
TRINITY STREET
BIRKENHEAD
ABERDEEN STREET
BIRKENHEAD
CRAVEN STREET
BIRKENHEAD
RODNEY STREET
BIRKENHEAD
HELENA STREET
BIRKENHEAD
BIRKENHEAD

FOX STREET BIRKENHEAD BRASSEY STREET BIDSTON & ST JAMES RABY DRIVE/RABY AVE CLATTERBRIDGE STATION ROAD (PART) CLATTERBRIDGE **GOTHAM ROAD** CLATTERBRIDGE **GRANBY CRESCENT** CLATTERBRIDGE SILSTON CLOSE CLATTERBRIDGE **ORSTON CRESCENT** CLATTERBRIDGE **ELTON DRIVE** CLATTERBRIDGE RADFORD AVENUE **CLATTERBRIDGE BRADDEN CLOSE** CLATTERBRIDGE **BENTY HEATH LANE (PART)** CLATTERBRIDGE RIDGEVIEW ROAD CLAUGHTON MANOR HILL **CLAUGHTON**

HEATHER BROW
LYNDHURST/DAWLISH/GREENHEYS/SOUTH ROAD
WOODLANDS ROAD
DRAYTON CLOSE
PORTO HEY ROAD
SOUTH HEY ROAD
GREASBY,FRANKBY & IRBY
GREASBY,FRANKBY & IRBY
GREASBY,FRANKBY & IRBY
GREASBY,FRANKBY & IRBY

SHAWS DRIVE HOYLAKE & MEOLS

WHITEHEATH WAY
GREENHEATH WAY
BLACKHEATH DRIVE
LEASOWE
LEASOWE

CARTMEL DRIVE MORETON WEST & SM SEAFORTH DRIVE MORETON WEST & SM SHEEN ROAD NEW BRIGHTON

RATHMORE ROAD OXTON

BARKER ROAD PENSBY & THINGWALL PORTAL ROAD PENSBY & THINGWALL

CUMBERLAND/CALDER/BOWNESS PRENTON
COLLEGE DRIVE ROCK FERRY
NORTHBROOKE/DOMVILLE UPTON
KILN ROAD UPTON
ROBIN WAY UPTON
BRIDGE FARM CLOSE UPTON
GLEBE HEY ROAD UPTON
BIG MEADOW ROAD UPTON

BIG MEADOW ROAD

MONKSWAY

FLECK LANE

UPTON

WEST KIRBY & THURSTASTON

WEST KIRBY & THURSTASTON

LYNDHURST ROAD WALLASEY

Carriageway Surface Treatment sites programmed: Vyner Road North, Bidston & St James, Wroxham Way, Upton, Seabank Road (part) Liscard

Footway Surface Treatment sites completed (or due to be completed within next 2-3 weeks)

RUSSELL STREET BIRKENHEAD CRAVEN STREET BIRKENHEAD RODNEY STREET **BIRKENHEAD** HELENA STREET **BIRKENHEAD FOX STREET BIRKENHEAD KNOWLES STREET BIRKENHEAD** JULIET AVE **BEBINGTON** PORTIA AVE BEBINGTON MIRANDA AVE **BEBINGTON CRESSIDA AVE BEBINGTON** BEATRICE AVE BEBINGTON **ROSALIND AVE BEBINGTON** NAPIER ROAD **BROMBOROUGH NEW FERRY ROAD** BROMBOROUGH **INGLEBY ROAD BROMBOROUGH CECIL ROAD** BROMBOROUGH **BEVERLEY ROAD** BROMBOROUGH **SHOREFIELDS BROMBOROUGH APSLEY AVENUE BROMBOROUGH DEARNFORD AVE EASTHAM DEARNFORD CLOSE EASTHAM BRINLEY CLOSE EASTHAM**

BRONINGTON AVE

REDBROOK CLOSE

SPRINGHILL AVE

EASTHAM EASTHAM EASTHAM EASTHAM EASTHAM MILLERSDALE CLOSE **EASTHAM** WHARFDALE AVE **EASTHAM** DARLEYDALE DRIVE **EASTHAM** MALLOWDALE CLOSE **EASTHAM** WENSLEYDALE AVE **EASTHAM EDALE CLOSE EASTHAM SWALEDALE CLOSE EASTHAM**

LYNDHURST/DAWLISH/GREENHEYS/SOUTH ROAD GREASBY, FRANKBY & IRBY GREASBY, FRANKBY & IRBY WOODLANDS ROAD **HESWALL**

DOWNHAM DRIVE

SHAWS DRIVE **HOYLAKE & MEOLS** WILKES AVE LEASOWE & MORETON EAST MORETON WEST & SM **FLAXHILL** HARVEST LANE MORETON WEST & SM CARTMEL DRIVE MORETON WEST & SM SEAFORTH DRIVE MORETON WEST & SM **HOLLAND ROAD NEW BRIGHTON** BARKER ROAD PENSBY & THINGWALL PENSBY & THINGWALL THINGWALL DRIVE

DEMESNE ST& BORO ROAD EASTSEACOMBE

RANKIN STREET SEACOMBE LIMEKILN LANE **SEACOMBE BIG MEADOW ROAD UPTON**

NORTHBROOKE / DOMVILLE ROADUPTON WEST KIRBY & THURSTASTON HILLSIDE ROAD

FLECK LANE WEST KIRBY & THURSTASTON **DEVONSHIRE ROAD WEST KIRBY**

KIRBY PARK **WEST KIRBY**

Section Eight

Equalities & Diversity

The Equality Standard for Local Government (ESLG) provides a framework for local authorities to deliver continuous improvement in relation to fair employment and equal access to services.

The standard has six strands or pillars:

- Race
- Disability
- Gender
- Age
- Sexual Orientation
- Religion or belief

The Equality Standard for Local Government (ESLG) provides a framework for local authorities to deliver continuous improvement in relation to fair employment and equal access to services.

The standard has six strands or pillars and these are: Race, Disability, Gender, Age, Sexual Orientation and Religion or belief

Wirral has a new equality and diversity policy which sets out the council's commitment to fair employment and equitable service delivery and includes detailed statements in relation to all six strands of the equality standard. It also sets out the legislative framework within all local authorities must operate.

The council currently has a statutory duty to produce schemes which address any negative impact in respect of race, disability and gender, all of which can be found on the Council's website.

Main site <u>www.wirral.gov.uk</u>

or use the following link http://10.107.1.50/Personnel/EO_Policy.htm

Alongside its new equality and diversity policy, Wirral has introduced an equality and diversity strategy. The strategy recognises that Wirral has particular challenges in relation to this area of work, and that the council must work at all levels to progress this important agenda.

The authority has mechanisms to ensure all departments regularly discuss equalities. There is, for example, a cross-cutting corporate group which meets regularly to assess the progress of departments through the equality agenda. In this way the council works to address any areas of weaknesses in employment practice or service delivery.

Council staff diversity forums go from strength to strength

An employee diversity forum has long been established within the council. This group consists of staff from across the local authority and brings together issues relating to the six strands of the equality standard.

The group meets regularly before the council's corporate group, in order for the forum's views to inform strategic discussions. For more information about the employee diversity forum please contact Steve Russell (Chair) on 0151 691 8656 or email steverussell@wirral.gov.uk

More recently, two further staff diversity forums have been set up specifically designed to align to a particular strand, the gender diversity forum (women's group), and disability diversity forum.

The gender diversity forum has met twice since their inaugural meeting in May with the next meeting scheduled for 19th September. The focus of this meeting will include agile working and transforming working practices to meet the future and addressing the gender imbalance within the top 5% of staff within the Council.

For more information please contact Christina Bebbington (temporary Chair) on 0151 691 8063. or email christinabebbington@wirral.gov.uk

The disability diversity forum has met three times since their inaugural meeting in May discussions have included terms of reference for the group and discussing council communications aimed at raising awareness about the reasonable adjustments to which people with disabilities are entitled.

For more information please contact Ged Smyth (temporary Chair) on 0151 691 8217 or email gedsmyth@wirral.gov.uk

If you are interested in finding out more about what the council is doing about equality and diversity please visit the council's website where you can also have your say.

Wirral Black and Racial Minority Partnership established

The Wirral Black and Racial Minority Partnership (WBRMP) held its inaugural meeting on the 18th July 2007.

The aim of the WBRMP is to provide Wirral Black and Racial Minority communities with a co-ordinated voice to enable them to become more involved in local issues that affect their lives.

The Partnership has recently agreed its constitution and appointed officers. Presently, they are being supported by the Wirral Voluntary and Community Sector Network, Community Engagement Team at Bebington CVS.

The Partnership is hoping to hold their official launch on 3rd October this year in The Laurie's Centre.

Current members of the Partnership include; Wirral African and Caribbean Community Voice, Wirral Cultural Diversity Group, Irish Community Care, Wirral Change, Wirral Sikh Association amongst others.

If you are interested in the work of the Partnership or wish to join please contact Julie Johnson or Karen Livesey 0151 645 4038.

Mayoral reception for Wirral's leading BME community members

The Mayor of Wirral, Councillor Phil Gilchrist, held a reception for Wirral's leading BME community members at on 6th September in the Round Room, Wallasey Town Hall.

The council recognises the growing diversity in Wirral and wanted to provide a forum to meet with those who represent both the established and the emerging minority communities.

Although informal, the reception offered an opportunity to discuss any issues that are of concern and a selection of senior council officers were in attendance.